

Frequently Asked Questions

Safety, Product & General Questions

1) What is GFRC?

It is glass fiber reinforced cement, which has a special formulation and casting method that allows it to be cast quite thin. It is both lightweight and strong. We use it so that our fire tables can easily be carried and installed on any patio surface including apartment balconies. It has a better ability to expand and contract than traditional concrete and is much less likely to suffer from structural cracks, what makes it the ideal material for outdoor fire features.

2) Can the propane tank be hidden inside of the fire table?

No. Due to height restrictions, propane tanks cannot be hidden inside of Pyromania fire tables, but we have matching tank covers which are sold separately.

3) Is the burner flame adjustable? Yes, you can adjust the flame to the desired height with the control knob.

4) Is assembly required? Yes, minimal assembly is required. The fire pebbles must be installed in the burner area and the gas line must be connected to the gas source. Please refer to the owner's manual for the procedure.

5) What safety standards are Pyromania fire tables certified to?

All our residential and professional line fire tables are certified to CSA/ANSI standards

6) Do Pyromania fire tables come with a warranty? Our residential line has a 1-year limited warranty, and the professional line has a limited 2-year warranty. For more details about our warranties, please contact us.

7) How many BTU are offered? Pyromania residential line models have a heat output of 50,000 BTU and the professional line models have a heat output of 60,000 BTU. The BTU output are the same for both propane and natural gas. We use a different sized orifice in each one to compensate for the difference in gas density.

8) What is the burner made of? What materials are the fire pits made of? Our burners are made of 304 stainless steel and brass. The fire tables body are made of glass fiber reinforced cement (GFRC) material.

9) Can I put a Pyromania fire table on a wood or synthetic deck? Yes, Pyromania fire tables have a heat shield incorporated underneath the burner pan and can be placed on any non-combustible surface.

10) Can I put a fire table under a covered patio? What is the overhead clearance minimum? You can absolutely have a natural gas or propane fire table under a covered patio if the overhead height of the ceiling meets CSA requirements for distance from appliance. This is usually between 72 - 80 inches above the height of the tabletop and 48 inches in the sides and the back. Refer to the Pyromania owner's manual for required minimum clearances.

11) Do I need to allow for ventilation inside the fire tables? Yes, fresh air must be able to pass under the fire table to safeguard against residual gas accumulation. Failure to allow proper ventilation may cause a fire or explosion. If installing this fire table without the optional legs, it should be placed on a hard level surface that allows proper ventilation

through the ½” gap incorporated into the bottom. If the installation method blocks the incorporated gap, then an alternative method for allowing ventilation would be required. Required minimum clearances (to combustible materials): Sides and back - 48 inches (122 cm). Top - 72 inches (183 cm).

12) Can I keep my fire pit outside year-round? Do I need to cover my fire table? Yes, our GFRC fire tables are designed for all weather use and can be left outside year. However, we recommend that the supplied weather resistant cover is used to protected from the elements or if unused for extended periods. The cover also helps to keep debris out of the burner pan and prolong the life of the burner components.

13) What can happen if a Pyromania fire table gets rained on? We always suggest using the supplied cover to protect the fire table from harsh weather conditions, but a little rain should not be too much trouble because Pyromania fire tables are made with all-weather materials and feature drainage holes to deter moisture damage and water pooling.

14) Can I store my fire table indoors? Storage of the fire table indoors is permissible only if the gas source is disconnected and gas cylinders are removed from the appliance.

15) Can Pyromania fire tables be used in windy areas? Gas fire tables typically do not do well in high wind areas. Too much wind interferes with the aesthetics that are usually desired from a fire pit. It also has the potential for cracking the concrete if the flame is blown onto the table surface for a prolonged period. This said, if you plan to install a gas or

propane fire table in an area with consistent wind, we recommend using a glass wind guard.

16) **Are glass wind screens available?** Yes, we offer tempered glass screens for most of our models. (Note that the glass is for screening wind only. It will get hot!)

17) **What type of connections are included with the propane fire tables?** For propane fire tables, we preinstall a 10-foot propane hose with a pressure regulator and connector for 20-pound portable propane tanks.

18) **Where can I buy a propane tank?** Propane tanks (cylinders) can be purchased at most of home improvement stores (i.e. Home Depot, Lowes), grocery stores, gas stations, etc.

19) **How long does a 20-pound propane tank last with a Pyromania fire table?**

With the flame set at maximum, our professional line fire tables should run for about 8 hours and the residential line tables should run for about 10 hours

20) **What type of connections are included with the natural gas fire tables?** For the natural gas fuel fire tables, we pre-install a 10-foot natural gas hose. It is equipped with a 3/8" (female) flare end connection. It is a standard gas connection and gas shut-off valves are available with the male connection.

22) **If my gas line is underground can be connected under the unit hiding the connection? Or does it have to be outside the table?**

We designed our fire tables with both types of installations in mind. If you have an underground gas line it can be connected

inside the cavity of the fire table through the bottom. All Pyromania fire tables have a supply hose pre-installed and connected to a bulkhead connection which is discreetly located underneath the bottom side. The hose can be disconnected, and the bulkhead fitting can be removed from the body and relocated inside the fire table cavity. Then the hose can be reconnected to the bulkhead fitting on one end and connected to your gas line "stub-up" at the other end (refer to the spec drawing for the opening size at the bottom of the fire table). Once the table is set in position the hose and the old connection point will not be seen.

23) Can I bury the supplied gas line underground?

No. Do not bury the gas supply line supplied by the manufacturer underground. They are not approved or certified for underground use.

24) Can I convert my fire table from NG to LP or vice versa?

Yes, we offer conversion kits. All the conversions should be performed by a qualified service agency in accordance with the manufacturer's instructions (Pyromania Inc.) and all applicable codes and requirements of the Authority Having Jurisdiction. The qualified service agency is responsible for the proper installation of this kit. Contact us for more information.

25) Who should I call to install my fire table?

You should call a certified gas fitter or a local gas supplier to connect the fire table to a gas supply line (natural gas or hard piped liquid propane).

26) What is fire table media?

This is what you use to fill your fire table burner area and give it the look that you desire. These can include lava rocks, tempered fire glass, fire pebbles, mixed media, and fire pit logs. If using fire glass, make sure that it is heat resistant for at least 1100 degrees

27) Is media included with the fire table? Yes, 44 lbs of fire-resistant pebbles (2 bags - 22lbs each bag) are shipped with the fire table.

28) What to do if the fire pebbles are cracking or splitting? This is a property of fire pebbles and may happen occasionally. It is due to heat and/or abrupt temperature changes. Do nothing. This is completely normal.

29) How to arrange the fire pebbles on the fire table? Place the pebbles by hand. Do not dump the bag into the burner in order to prevent damage to the fire table, to prevent clogging the burner ports with dust and to prevent getting debris in the ignitor box. Only place enough pebbles to cover the top of the burner ring and pan by 1". Do not cover the top of the ignitor box. Excessive material may impede gas flow, cause gas build-up, and potentially cause an explosion.

30) How do I clean my fire table?

For routine cleaning of the fire table, wipe down with a damp cloth or sponge and mild dish soap. Avoid using any other cleaners as they may contain chemicals that can cause discoloration. To remove stains, use a marble or granite stain remover available at a local home improvement or masonry supply store. Follow the application instructions provided by the stain remover manufacturer.